



Quality policy statement

Quality policy

STORM places great emphasis on quality management, recognising that discipline, measurement and control has the potential to improve the company's overall performance and provide a platform for sustainable development of products and services.

By improving performance, the probability of exceeding customer, stakeholder and third-party expectations is significantly increased. Sustainability is important for ensuring the continuing prosperity of the business whilst also ensuring the business can adapt and embrace changing customer and industry needs. STORM is recognised as a leader in its field, and to maintain this position it is important the company can innovate and bring to market new services that achieve high standards of excellence.

Our commitments

- Deliver advisory and emergency response services that meet customer expectations and needs
- Meet all compliance obligations, codes of practice and other requirements applicable to the company's activities including laws and regulation
- Continuously measure, analysis and evaluate performance as a catalyst for continuous improvement
- Establish a hierarchy of delegated responsibility, with staff at all levels personally responsible for quality and achievement of quality objectives
- Invest in our people to ensure they have the competencies and skills to achieve our quality objectives
- Learn from customer and supplier experience.

To achieve the company's performance and sustainability objectives, business activities will be carried out under the auspices of a Quality Management System (QMS). The QMS is based upon the internationally recognised standard ISO 9001:2015 provides a framework for setting, monitoring, evaluating, and improving business activities.



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